## PRIVACY

## What happens to your personal information?

Hurstspeech values the privacy of our clients and takes steps to protect all personal information received.

How do we use and disclose personal information?

- To assess, provide therapy services and contact you around matters concerning the service
- Communicate between treating parties such as your child's GP, Paediatrician, School, etc.
- Assess the level of satisfaction with our service
- Invoicing, billing and account management
- Liaise with agencies such as Medicare, health funds, NDIS, Planned Managed Agencies (when required)

Our responsibility!

- Your personal information is protected from misuse, loss, unauthorized access, modification or inappropriate disclosure
- Data electronically stored is kept within secure network storage and only the appropriate staff have access to this data.
- To keep your data up-to-date, accurate and relevant. Let us know if your details change!

## You have the right to access the personal information we have on you. For a full copy of the Privacy Policy, ask your treating Speech Pathologist.



**PARRAMATTA** 19 Grose St Parramatta NSW 2150 **SINGLETON** 11a Campbell St Singleton NSW 2330